IMPORTANT INFORMATION:
2027 Medicare Star Ratings

Capital Health Plan - H5938

Official U.S. Government Medicare Information

CMS CENTERS FOR MEDICARE & MEDICAID SERVICES

For 2027, Capital Health Plan- H5938 received the following star rating from Medicare*:

Overall Star Rating: ★★★★½

Health Services Rating: ★★★★½

Drug Services Rating: ★★★★½

Capital Health PLAN℠
An Independent Licensee of the Blue Cross and Blue Shield Association

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

The number of stars show how well a plan performs.

★★★★★ Excellent
★★★★☆ Above average
★★★☆☆ Average
★★☆☆☆ Below average
★☆☆☆☆ Poor

More stars mean a better plan — for example, members may get better care and better, faster customer service.

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at **medicare.gov/plan-compare**.

Questions about this plan?

You may also contact us 7 days a week from 8:00 a.m. - 8:00 p.m. local time at 877-247-6512 (toll-free) for TTY (711), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 877-247-6512 (toll-free) for TTY (711).

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from year to the next.