Enrolling in CHPConnect

To enroll in CHPConnect visit https://capitalhealth.com/members and select *Member Tools:*
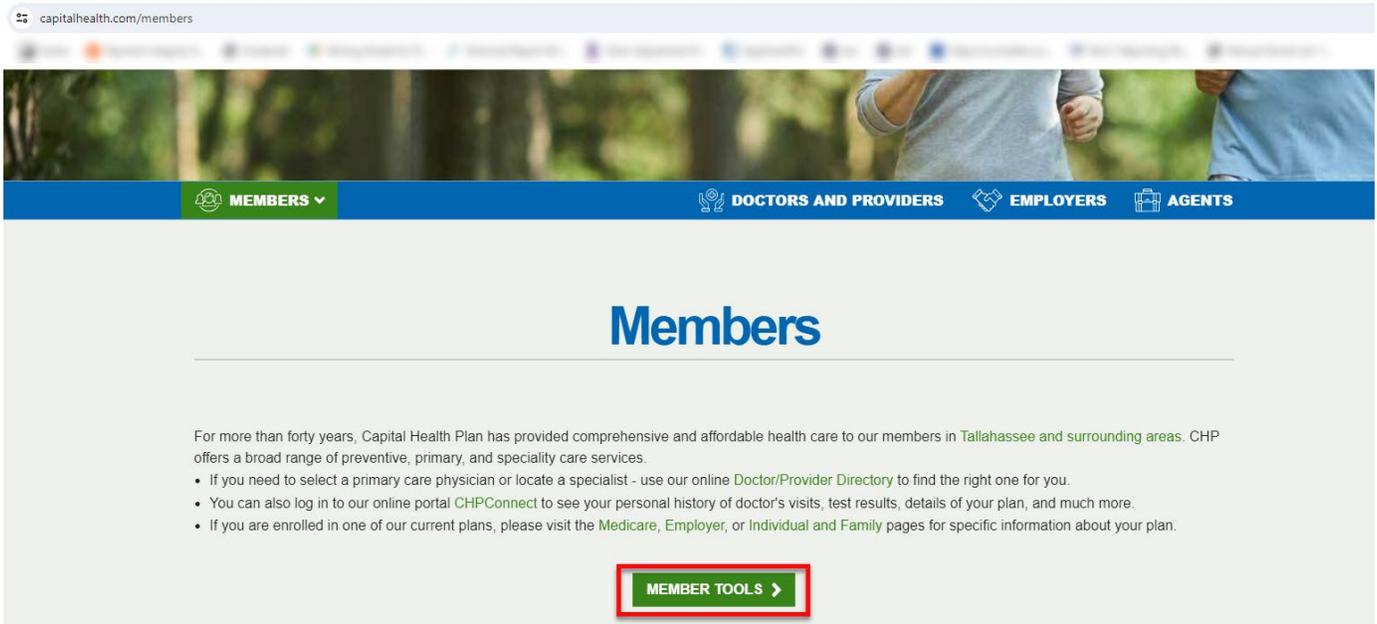
Then, select *CHPConnect*:
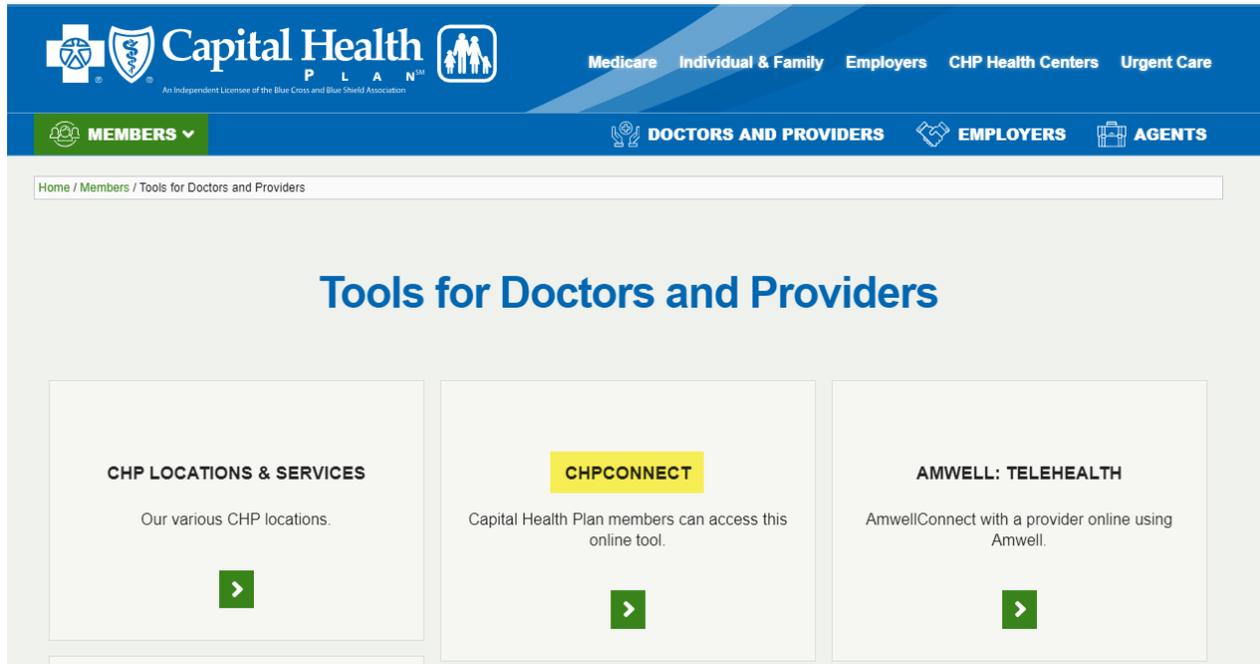
Enrolling in CHPConnect

From the sign in page, under New Member Registration, select *Member*:

Next, select *Capital Health Plan* from the drop-down box:

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Next, you will enter your member ID and date of birth:

Member ID
Your 8 digit Capital Health Plan Member ID can be found on the left side of your
ID card under the name, only the numerical portion should be entered
Date of Birth
Enter your date of birth in the following format: MM/DD/YYYY

Enter User Information

Please enter the required information in the fields below.

Member ID *

Birth Date *

(MM/DD/YYYY)

Cancel | Back | Next

Enrolling in CHPConnect

Then, follow the security prompts to create your user ID and password:

Capital Health PLAN℠
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Creating Your Username
Your username can be any combination of letters and numbers and should be at least six characters long

For security reasons, it is best to avoid using your full name as your username

Creating Your Password
Passwords must consist of at least eight alphanumeric characters and contain at least one character from each of the following: English uppercase letters (A-Z), English lowercase letters (a-z), and at least 1 numerals (0-9) and 1 special character (asterix, pound sign, etc.).
Passwords must not contain the User's name or any part of the User's full name and must not be one of the past six passwords used for the account.
Password must be changed every 90 days.
For security reasons, it is best to avoid using your name as part of your password

Enter Login Information

Please enter the required information in the fields below.

Member Information	
Name:	
Member ID:	
Birth Date:	

Choose User Name *

Choose Password *

Confirm Password *

Security Question 1 *

Security Answer 1 *
Your answer may not contain your username.

Security Question 2 *

Security Answer 2 *
Your answer may not contain your username.

E-Mail *

Confirm E-Mail *

Cancel | Back | Complete

Your registration will be confirmed within 72 business hours, and a confirmation letter with your access code for CHPConnect will be mailed directly to you.