## IMPORTANT INFORMATION:

## **2025 Medicare Star Ratings**

Capital Health Plan - H5938





For 2025, Capital Health Plan- H5938 received the following star rating from Medicare:

Overall Star Rating: \* \* \* \* \* \*

Health Services Rating: ★★★★

Capital Health

An Independent Licensee of the Blue Cross and Blue Shield Association

**Drug Services Rating:** 



Every year, Medicare evaluates plans based on a 5-star rating system.

### **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

The number of stars show how well a plan performs.



More stars mean a better plan — for example, members may get better care and better, faster customer service.

#### **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

# Questions about this plan?

You may also contact us 7 days a week from 8:00 a.m. - 8:00 p.m. local time at 877-247-6512 (toll-free) or 877-870-8943 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 877-247-6512 (toll-free) or 877-870-8943 (TTY).

\*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from year to the next.