

BENEFIT SUMMARY

CAPITAL HEALTH PLAN
STATE OF FLORIDA
MEMBERS & RETIREES



Exclusive access, clear costs,
and care wherever you go.



Capital Health
P L A NSM
An Independent Licensee of the Blue Cross and Blue Shield Association



[CAPITALHEALTH.COM/STATE](https://capitalhealth.com/state)

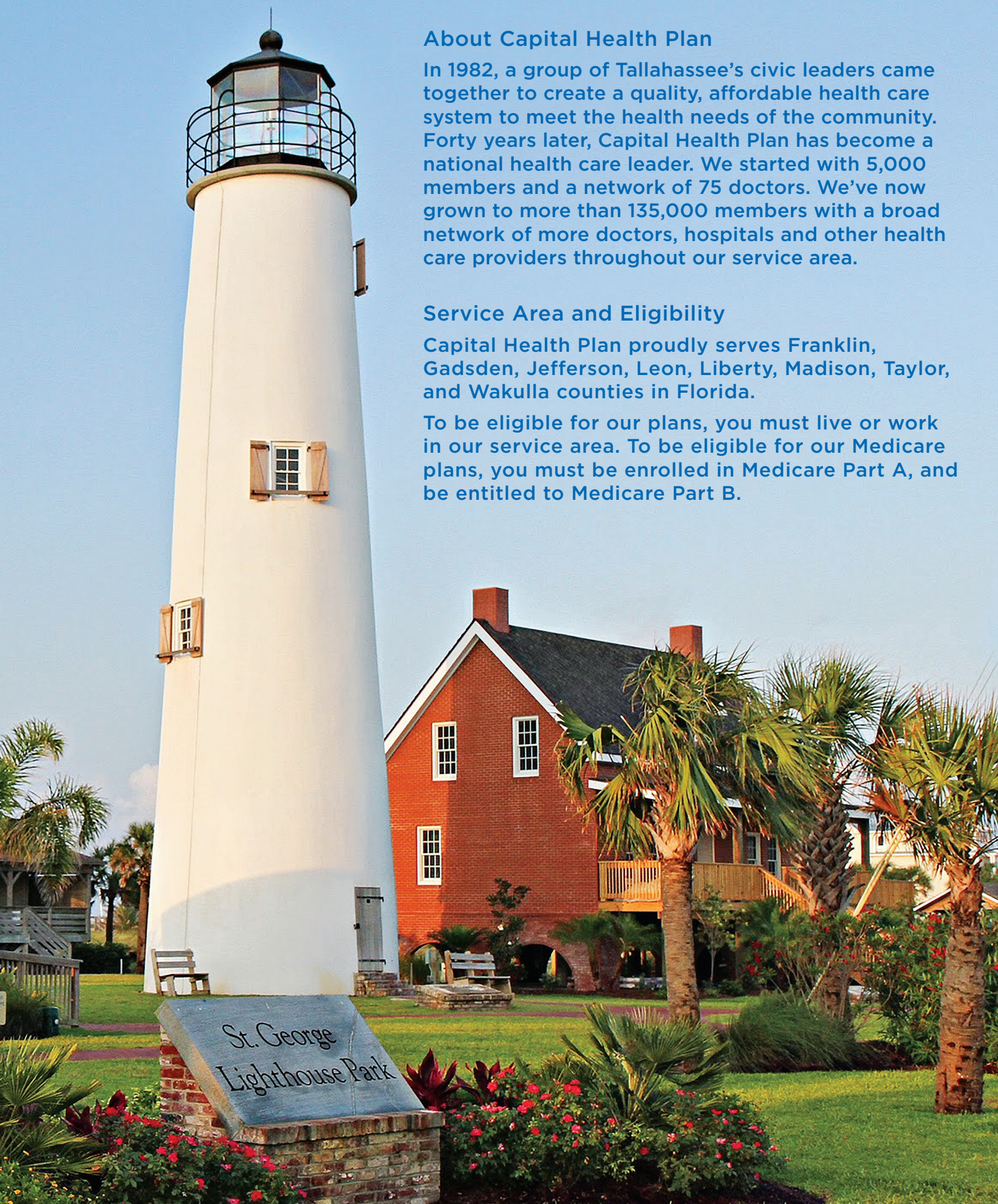
About Capital Health Plan

In 1982, a group of Tallahassee's civic leaders came together to create a quality, affordable health care system to meet the health needs of the community. Forty years later, Capital Health Plan has become a national health care leader. We started with 5,000 members and a network of 75 doctors. We've now grown to more than 135,000 members with a broad network of more doctors, hospitals and other health care providers throughout our service area.

Service Area and Eligibility

Capital Health Plan proudly serves Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, and Wakulla counties in Florida.

To be eligible for our plans, you must live or work in our service area. To be eligible for our Medicare plans, you must be enrolled in Medicare Part A, and be entitled to Medicare Part B.



WHY CHOOSE CHP

At Capital Health Plan you can expect:



Exclusive Member Access

Receive care at three state-of-the-art health centers, available only to CHP members.



Transparent Costs

Simple, predictable copayments with no hidden fees.



Care Wherever You Go

Urgent and emergency care when you travel through the BlueCard BlueShield Global Core® Program.



Top-Rated Quality

Recognized by the National Committee for Quality Assurance (NCQA) as the highest-rated health plan in Florida.¹

ENROLL IN CHP

Enroll Today!

Interested in enrolling in CHP? Scan this QR code with your mobile phone to begin the enrollment process in CHP with People First.

**ENROLL
NOW**



Questions?

850.383.3311

1.877.392.1532

7:00am - 7:00pm,
Monday - Friday

Raymond Sanders
Member Services

Medicare members, please call:

850.523.7441 or 1.877.247.6512

October 1 – March 31:
8:00am – 8:00pm, seven days a week

April 1 – September 30:
7:00am – 7:00pm, Monday – Friday

TTY 850.383.3534 or 1.877.870.8943

The National Committee for Quality Assurance (NCQA) has consistently recognized CHP as one of the top health plans in Florida and among the highest-rated plans in the nation since 2005. According to NCQA's Private Health Insurance Plan Ratings for 2024, CHP's Commercial plan received a rating of 4.5 out of 5. Additionally, in NCQA's Medicare Health Insurance Plan Ratings for 2024, CHP's Medicare plan also received a rating of 4.5 out of 5.

YOUR CHP BENEFITS

Your Options, Your Way

CHP offers plan options for State of Florida employees and retirees, providing seamless enrollment options for both.

No Hidden Costs

CHP believes in delivering comprehensive care that is transparent in cost. Your associated copayments and coinsurance for your plan are clearly stated so that you aren't surprised with additional costs to manage your health.

Medications

CHP's retiree plans also include prescription drug benefits, with affordable options starting at \$7.

Expansive Provider Network

CHP members have access to an expansive network of primary doctors, specialists, hospitals and other clinical facilities to choose from to receive their care.

24/7 Access to Virtual Care Options

At CHP, we understand that you need access to care. That's why we provide convenient virtual care options from anywhere in the U.S. through Amwell. 24 hours per day, 7 days per week at no additional cost to you.

Wellness Reimbursement

CHP believes in rewarding healthy habits, which is why we offer a reimbursement opportunity for wellness activities and fitness programs of up to \$150 each year.

Health Information Line

Have a health-related question? Get expert advice ranging from tips, tools, and resources from healthcare professionals no additional cost to you 24 hours per day, 7 days per week.

Online Member Portal

CHP offers a tool for members to manage their benefits, access your explanation of benefits (EOBs), find providers, and access health tools on the go through our mobile app, CHPConnect.

CHP HEALTH CENTERS

With our commitment to preventive care, Capital Health Plan offers our members something unique. Not only do we manage their health care through our large provider network, but we also have physicians and medical professionals who deliver care directly to our members at three high-quality health centers.



CHP Metropolitan Health Center

1264 Metropolitan Blvd., Tallahassee, FL

The Metropolitan Health Center includes physician offices, an urgent care center, imaging, lab services, wound care, and the Nancy Van Vessem, M.D., Center for Healthy Aging.



CHP Centerville Place Health Center

2140 Centerville Place, Tallahassee, FL

The Centerville Place Health Center offers primary care physician services, X-ray and lab services, CHP's Colon Screening Program, and an eye care center.



CHP Governor's Square Health Center

1491 Governor's Square Blvd., Tallahassee, FL

The Governor's Square Health Center offers primary care physician services, X-ray and lab services, digital mammography, select imaging services, and an eye care center.

Capital Health Plan
Metropolitan Health Center



State of Florida

Summary of Key Benefits

For detailed summaries, visit capitalhealth.com/state

BENEFIT	UNIT	STANDARD HMO PLAN	HDHP HMO PLAN	RETIREE ADVANTAGE (HMO)	RETIREE CLASSIC (HMO)*
Deductible		\$0	\$1,700/Single \$3,400/Family	\$0	\$0
PCP Visit	Per visit	\$20	20%	\$20	\$10
Specialty Visit	Per Visit	\$40	20%	\$40	\$25
Urgent Care	Per Visit	\$25	20%	\$25	\$20
Inpatient Hospital	Per Admission	\$250	20%	\$250	\$150/day (1-10)
Outpatient Procedures in an Ambulatory Surgical Center	Per Visit	\$0	20%	\$0	\$200
Emergency Room Visit (waived if admitted)	Per Visit	\$100	20%	\$100	\$120
Diagnostic Imaging including MRI, PET and CT Scan	Per Visit	\$0	20%	\$0	\$100
Retail Pharmacy <i>(Standard HMO and HDHP HMO plan's Rx administered by Optum Rx)</i>	Tier 1	\$7	30%	\$7	\$7
	Tier 2	\$7	30%	\$7	\$7
	Tier 3	\$30	30%	\$30	\$45
	Tier 4	\$50	50%	\$50	\$95
	Tier 5	\$60	30%	\$50	\$95
	Tier 6	\$100	50%	\$0	\$0
Mail Order Pharmacy *100-day supply	Tier 1	\$14	30%	\$14	\$14
	Tier 2	\$14	30%	\$14	\$14
	Tier 3	\$60	30%	\$60	\$90
	Tier 4	\$100	50%	\$100	\$190
	Tier 5	N/A	N/A	N/A	N/A
	Tier 6*	N/A	N/A	\$0	\$0

* Retiree Classic (HMO) is an individual plan option available for retirees and their spouses who are Medicare eligible.

Notes

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This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year. The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.



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P.O. Box 15349
Tallahassee, FL 32317-5349
capitalhealth.com/state

FILE #